

- Performs general administrative tasks (e.g. leave and attendance recording, arrangements for meetings other events, reservations, budget follow-up, etc.), to include preparing and/or processing administrative requests/documents (e.g. travel requests, Movement of Personnel (MOP), Special Flight Requests (SFR), contracts, expenditure authorizations, visa applications, etc.). Assist in protocol related services including access to the airport in informing airport authorities in a timely manner and obtain the necessary passes for official designated staff and vehicles; Assists in providing software and office equipment support.
- Performs other duties as assigned by the Head of Office or the Administrative Officers under delegated authority.
  Work implies frequent interaction with the following:

Staff within the UN Offices in Beledweyne, Mogadishu and Nairobi, the work unit and clients in the department. Human resources, administrative staff, accounting staff, and supply in Missions and Headquarters, general support services, conference services staff, consulting firms, and contractors.

## Results Expected:

Contributes to the effectiveness and efficiency of the department/unit by providing administrative support and specialized assistance to more senior staff in the assigned areas of responsibility. Competencies:

- Ability to perform a broad range of administrative functions in a flexible and service minded manner, e.g., budget/work programme, human resources, database management, Professionalism: etc. Ability to apply knowledge of various United Nations administrative, financial and human resources rules and regulations in work situations. Shows pride in work and in achievements; demonstrates professional competence and mastery of subject matter; is conscientious and efficient in meeting commitments, observing deadlines and achieving results; is motivated by professional rather than personal concerns; shows persistence when faced with difficult problems or challenges; remains calm in stressful situations. Commitment to implementing the goal of gender equality by communication: Speaks and writes clearly and effectively; listens to others, correctly interprets messages from others and responds appropriately; asks questions to clarify, and exhibits interest in
- having two-way communication; tailors language, tone, style and format to match audience; demonstrates openness in sharing information and keeping people informed. Teamwork: Works collaboratively with colleagues to achieve organizational goals; solicits input by genuinely valuing others' ideas and expertise; is willing to learn from others; places team agenda before personal agenda; supports and acts in accordance with final group decision, even when such decisions may not entirely reflect own position; shares credit for team accomplishments and
- Planning& Organizing: Develops clear goals that are consistent with agreed strategies; identifies priority activities and assignments; adjusts priorities as required; allocates appropriate amount of time and resources for completing work; foresees risks and allows for contingencies when planning; monitors and adjusts plans and actions as necessary; uses time efficiently. **Client Orientation:** Considers all those to whom services are provided to be "clients" and seeks to see things from clients' point of view; establishes and maintains productive partnerships with
- clients by gaining their trust and respect; identifies clients' needs and matches them to appropriate solutions; monitors ongoing developments inside and outside the clients' environment to keep informed and anticipate problems; keeps clients informed of progress or setbacks in projects; meets timeline for delivery of products or services to client. Qualifications:

## Education:

High school diploma or equivalent.

Experience: Four years of experience in administrative services, finance, accounting, audit, human resources, office management, or related area. Languages: English and French are the working languages of the United Nations Secretariat. For the post advertised, fluency in oral and written English is required. Knowledge of Somali language is an advantage

Assessment Method: Evaluation of qualified candidates may include an assessment exercise which may be followed by competency-based interview. Other: Knowledge of Microsoft office (word, excel, power point, etc.) is required.

How to Apply:

Qualified candidates may submit their applications including their United Nations Personal History form (P.11) to the address mentioned below on or before the deadline. The P.11 is on the http://www.unon.org/. Applications submitted after the deadline 3 April 2016 will not be accepted. CVs will not be accepted. Email: recruitment-unsoa@un.org

Please quote, Vacancy Announcement Number and Functional Title in the subject of the e-mail A copy of P11 to be attached. The United Nations shall place no restrictions on the eligibility of men and women to participate in any capacity and under conditions of equality in its principal and subsidiary organs. THE UNITED NATIONS DOES NOT CHARGE A FEE AT ANY STAGE OF THE RECRUITMENT PROCESS (APPLICATION, INTERVIEW MEETING, PROCESSING, OR TRAINING).

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